

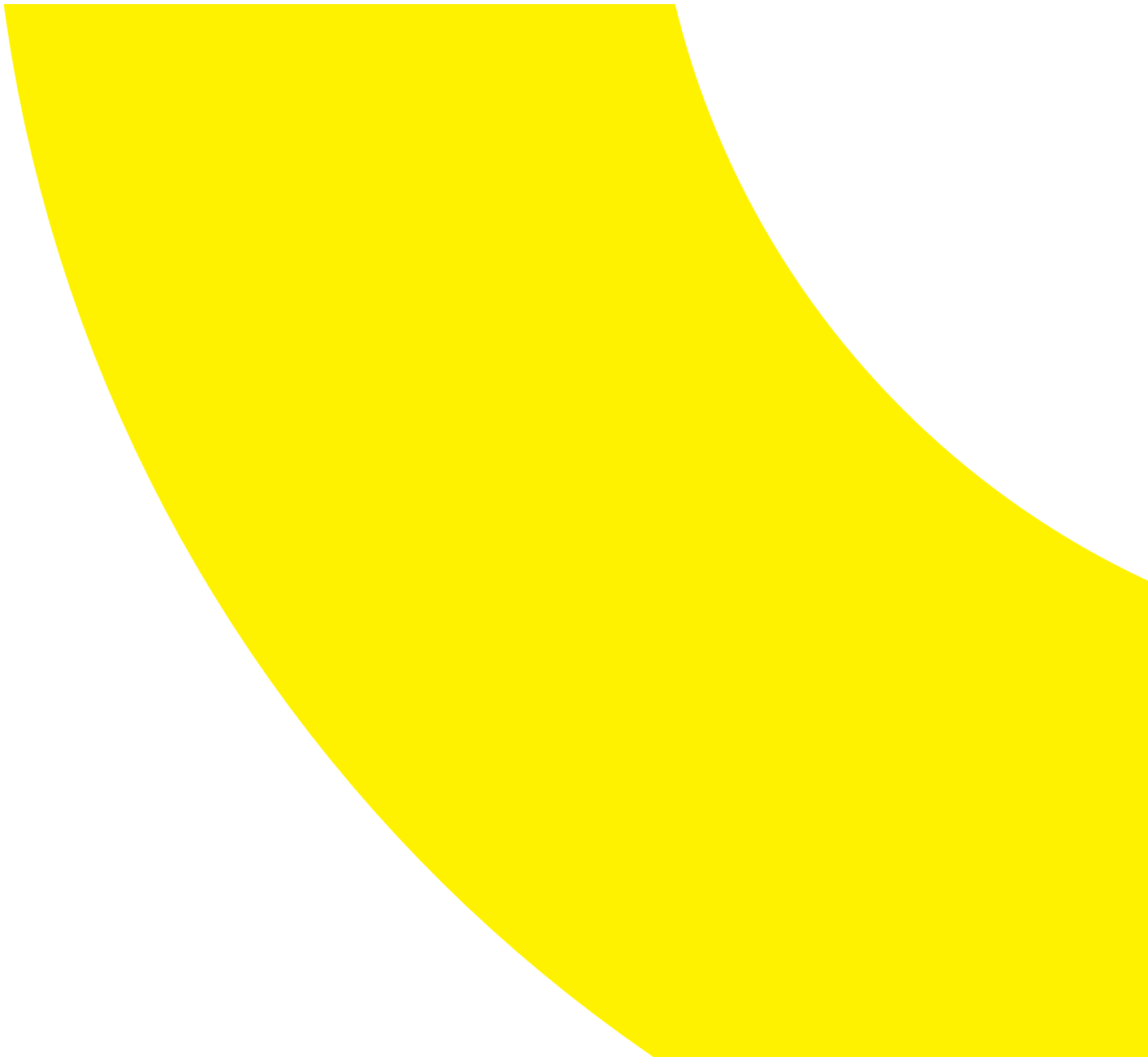



**Illuminate what's
possible with SAP
SuccessFactors**

alight



Every company's path to SaaS is unique and is shaped by many factors. We have the expertise, services and solutions to make sure you realize the full power and potential of the cloud, wherever you are in your SaaS journey.





Reimagining how work can work better for your organization.

Smooth development, smooth deployment, smooth operation—we bring more than 14 years of SAP SuccessFactors experience to help you make it happen. With the depth of our technical and functional expertise and our strategic partnership with EPI-USE, you can count on best-in-class full-service solutions.

We are always looking ahead—uncovering new paths, new ideas and new solutions to help our SuccessFactors customers thrive.

We've got you covered. Wherever you are. Backed by a strong foundation of a global HR shared service model, we're currently delivering to over 600,000 employees in 84 countries and 9 languages—and that's only the beginning.

Your people matter to you and to us. We care about helping you deliver greater value to your organization and your people for work and life. We've processed \$17B in annual wages, enabling people to live better.



Managing your processes can be even easier with global and sustainable SuccessFactors solutions.

We deliver a globally consistent HR support structure ranging from turn-key shared service delivery centers to enable global consistency with in-region support, administrative tools for case management, telephony, quality control and KPI tracking to SAP SuccessFactors specific back-office administration operating procedures and routines.

Our flexible solutions allow you to start anywhere and go everywhere. From payroll, core HR, benefits and talent administrative capabilities that can be big bang or phase-in to outsourcing delivery models that integrate effectively with your centers of excellence or consultative services to advise on current processes, controls and system set-up. We've got you covered.

Our services

Core HR and payroll program administration

- Maintain process oversight and integrity of global worker data
- Process end-to-end payroll inclusive of garnishments, tax filing, check print and fulfillment
- Leverage proven quality control audits, checklists and standard operating procedures

SuccessFactors talent management administration

- Coordinate business requirements, testing and design of the full suite of SuccessFactors Talent modules
- Manage tenants and quarterly releases, including scheduling and governance
- Support annual performance and compensation cycle events
- Provide ongoing support and perspective to assess current state operations against Alight leading processes

Call center, chat and online resolution

- Resolve worker, manager and HR inquiries on data, eligibility, process or technology
- Leverage our SuccessFactors Talent knowledge base and end-user support channels
- Analyze end-user support needs to identify process and technology optimization opportunities

Health and welfare benefits administration

- 10.8 million people and their families from over 380 organizations trust our best-in-class solutions based on proven processes, best practices and innovative technology
- Help your employees make smarter benefit choices. Online tools and highly-trained customer care specialists help ensure your people get the information they need when they need it to make better health care benefit choices
- Gain peace of mind with a solution that seamlessly integrates with SuccessFactors, features built-in compliance and is regularly updated as regulations change



Partnering to help people and organizations thrive.

Today, our success is fueled by the expertise of our people and the strength of our partnership with SAP

- With over 600 Alight colleagues dedicated to SAP SuccessFactors globally, our reach has no limits
- Our breadth of SAP experience over the last 16 years can be largely attributed to our average SAP-dedicated colleague tenure being 8 years
- Your organization can rest assured that our network of certified SuccessFactors Talent professionals are working smarter so you can focus on adding strategic value to your team

Are you ready to extend your impact?

We understand that organizations are constantly shifting and evolving. With new possibilities on the horizon, they can also bring forth new pressures. Alight Solutions can help you meet these changing dynamics with confidence so you can deliver greater value from your SAP SuccessFactors investment.

Connect with us at successfactors.solutions@alight.com to see how your organization can deliver value through your SAP SuccessFactors investment.





About Alight Solutions

As the leading provider of benefits administration and cloud-based HR and financial solutions, we enhance work and life through our service, technology and data. Our 22,000 colleagues across 14 global centers deliver an unrivaled consumer experience for our clients and their people.

We are Alight. Reimagining how people and organizations thrive.

alight.com